

## U.S. Postal Service

"The Postal Service has been a reliable, trusted provider of communications for more than two centuries. It is a basic and fundamental service provided to the people of America by their government. It helps keep Americans in touch, and it is the hub of a \$900 billion mailing industry. We are working to keep this critical national asset strong and vibrant, today and far into the future." -Joint statement by the Postmaster General and the Chairman, Board of Governors."

From "The United States Post Service Transformation Plan," www.usps.com/strategicdirection/transform.htm 4 October 2003