



## State CIO Priorities 2009

### A. Priority Strategies, Management Processes and Solutions

#### Top 10 Final Ranking

- 1. Consolidation:** centralizing, consolidating services, operations, resources, infrastructure
- 2. Shared Services:** business models, sharing resources, services, infrastructure
- 3. Budget and Cost Control:** managing budget reduction, strategies for savings, reducing or avoiding costs, activity based costing
- 4. Security:** security safeguards, enterprise policies, data protection, insider threat
- 5. Electronic Records Management/Digital Preservation/E-discovery:** strategies, policies, legal issues, opportunities for shared services, emergency preparedness
- 6. ERP Strategy:** acquisition, implementation, expansion, upgrade
- 7. Green IT:** policies, energy efficiency, power management, green procurement, e-waste
- 8. Transparency:** open government, performance measures and data, accountability
- 9. Health Information Technology:** assessment, partnering, implementation
- 10. Governance:** improving IT governance, data governance

### B. Priority Technologies, Applications and Tools

#### Top 10 Final Ranking

1. Virtualization (storage, computing, data center)
2. Document/Content/E-mail management (active, repository, archiving, digital preservation)
3. Legacy application modernization and upgrade (ERP)
4. Networking, voice and data communications, unified communications
5. Web 2.0 (services, collaboration technologies, social computing)
6. Green IT technologies and solutions
7. Identity and access management
8. Geospatial analysis and Geographic Information Systems (GIS)
9. Business Intelligence (BI) and analytics applications
10. Mobile workforce enablement